



**A uniform approach:  
what makes a good  
Acute Liaison Nurse and  
what support do they  
need to do a good job?**



Acute Liaison Nurses help people with learning disabilities who are in hospital.



They teach other staff in the hospital about learning disabilities.  
They do work to make the health of people with learning disabilities in hospital better.



Different Acute Liaison Nurses across England work in different ways.



Some hospitals do not have an Acute Liaison Nurse, some have one and some have a team.



It can be hard for nurses to do a good job if they are not supported by the hospital they work in.



We are going to write a **competency framework** for Acute Liaison Nurses.



A competency framework is a document that tells people

- what things an Acute Liaison Nurse needs to know to do their job
- what skills an Acute Liaison Nurse needs to have to do their job
- what type of person makes a good Acute Liaison Nurse.



It will tell the people who run hospitals what they need to do to help Acute Liaison Nurses to do a good job.



For the first part of our work we are speaking to people with learning disabilities and their families.



We are going to speak to people who are more likely to get poor care if they go to hospital.



We are also going to speak to people who don't usually get asked about health care.



**We will speak to**  
People from minority ethnic communities.



People with the label of profound and multiple learning disabilities.



People whose care is labelled as 'complex' or 'challenging' by professionals.



People who are very independent and may go to hospital on their own.



We will speak to people on their own or in small groups.  
We will do this in a way that works for them.



We want to speak to people and family members.



We want to speak to people who have been to an acute hospital.

These are usually the hospitals that have an accident or emergency department in them.

They are often the hospital someone goes to if they need an operation or need treatment for a serious illness.



We will be writing some questions for people with learning disabilities and their families.

We will put them on our website.



We will be telling people about the work we are doing by writing blogs or sharing videos.

We will put these on our website too.

Our website is [www.changingourlives.org](http://www.changingourlives.org)



You can send an email to the team here:  
[ask@changingourlives.org](mailto:ask@changingourlives.org)



Changing Our Lives is a rights-based organisation. We work alongside disabled people for their rights. You can find out more about us on our website.